ENGAGE EVERY FAMILY FIVE SIMPLE PRINCIPLES MASTER CLASS SERIES

WORKBOOK

4-MASTER CLASS SERIES

DEVELOPED BY

DRSTEVECONSTANTINO.COM TWITTER: @DRSCONSTANTINO





Begin Master Class 1: Introduction to the Five Simple **Principles/Principle** #1: Create a **Culture That Engages Every** Family

Read this case study prior to engaging with Master Class 1

CULTURE CASE STUDY: THE SCIENCE PROJECT

The case study below is designed to promote conversation and dialog about the ideas presented. At the conclusion of the case study, several questions for discussion are listed.

Mary teaches middle school science. She has assigned her students the long-term project of picking one of the planets in the solar system and preparing a display and report to be shared with the class and exhibited at the school "open house." Mary spends considerable time each year on this project. The displays are always well received and the principal always comments about how the project puts the school in a very positive light with the community. The students use their library and writing skills, research skills, and presentation skills, and they coordinate their creativity and ability to conceptualize and apply their knowledge. By all accounts, it is an excellent project.

Some parents have contacted Mary to ask questions about specific aspects of the assignment, trying to determine what Mary's expectation is with regard to the display portion of the project. Mary has become quite used to parent calls and skillfully answers each question. One parent, Mrs. Smith, explains to Mary that she is on a fixed income and cannot afford the art materials necessary for her child to fully participate in the project. She fears not only a bad grade but that her child will be embarrassed at the open house if the display is not up to the standards of the displays of other students. Mary tries to assure Mrs. Smith that whatever her child produces will be acceptable, provided that the guidelines of the assignment are followed. Mary indicates that the project should be driven by the child, not the parent, and that Mrs. Smith should support her child but not worry about the amount of money spent or the "glitz factor" of the final project. Presentation boards and construction paper will be supplied by the school.

Even though the conversation was pleasant, Mary sensed that Mrs. Smith was not completely comfortable with her responses. Mary mentioned to the principal that there is a chance he might hear from Mrs. Smith. She explained the situation to the principal and the principal thanked her for the "heads up." No further conversation took place.

Mrs. Smith was not convinced that this assignment was fair and takes her concern to the principal. The principal listens to Mrs. Smith and assures her that there will be no repercussion if significant money is not spent nor will there be preferential treatment for different displays of creativity within the project. Feeling that she can do nothing more, she leaves the principal's office calm but frustrated.

Mrs. Smith supports and works with her child for several weeks to help create the best display and report possible. The Smith family does not have a home computer or printer. The family car is taken to work by Mr. Smith, who works the three to eleven in the evening shift at the local warehouse; therefore, driving to the library is not possible. Mrs. Smith asked if her daughter could use a computer at school and was told yes, but the school could not allow the students to print the reports, since it had a limited paper and ink budget for the computers. Mrs. Smith, remembering that writing was an important aspect of the assignment, encouraged her child to use her best penmanship and write the assignment by hand on notebook paper. Mrs. Smith directed her daughter to write neatly and legibly or the process would begin again.

Mrs. Smith's child turned in a project on time. Her child received a grade of "85" on the project. When Mrs. Smith came to the open house, she quickly saw that many of the projects were indeed elaborate . . . a Paper-Mache model of Mars, complete with canyons and craters, color photographs and a report done on a computer and printed in color. There were planets spinning on battery-powered spindles representing an axis and one that was able to form the gaseous clouds of the planet's atmosphere, because of a parent's expertise in atmospheric engineering.

Mrs. Smith noticed that her child's project was not among the others. When she asked Mary, Mary indicated that there was not enough room in the hallway for all of the projects and that some were displayed in

the classroom. Upon entering the classroom, Mrs. Smith noticed that the three projects in the classroom, including her child's project, had no special effects and the reports were handwritten. While they met the spirit of the assignment, they were obviously not as elaborate as the others on public display in the hallway.

Confirming her worst fears, Mrs. Smith was angry at the situation and made no effort to conceal her emotions toward Mary and the principal. Her child, embarrassed by the entire situation, left the school building and waited outside until Mrs. Smith was finished yelling at the teacher and the principal. The principal asked Mrs. Smith and Mary to step into his office. He told Mrs. Smith that her child received a "good grade" and that her behavior was inappropriate toward Mary and him.

Mary was in tears, and Mrs. Smith was close to tears. The principal told Mrs. Smith that there was nothing wrong with the display configuration and that Mary was an excellent teacher who had prepared these assignments successfully for many years. He believed the entire incident should not have happened and told Mrs. Smith that all she had accomplished was to undermine the relationship between herself and Mary and embarrass her child. Mrs. Smith was unable to express her feelings of inadequacy about the incident, the project, and the fact that what happened was exactly what she feared, given similar situations in past years.

Feeling outnumbered and outmatched, Mrs. Smith left the principal's office, found her child, and went home. Her child was absent from school the next day.

Questions for Reflection

- 1. Given what you have learned about the culture, how would you characterize the culture of this school? (Consider beliefs, values, assumptions, actions, and attitudes of all.)
- 2. Based on your opinions and answers with regard to the above question, what specific information in the story led you to the conclusions you made? Be specific.
- 3. The story depicts a school project that, for at least one family, went horribly wrong. What steps could have been taken to prevent what happened in the story?
- 4. What specific changes in culture do you see that are necessary to provide a different outcome to this situation?
- 5. If you had to surmise the attitudes of the principal and teacher toward family engagement, what would you think their attitudes were?
- 6. Do you think the principal supports family engagement in the school?
- 7. What was the purpose of the project? Why did it exist?
- 8. Given what you have read and discussed, could this situation happen in your school? Has it?

<u>**Culture Survey**</u>: For each of the statements listed below, circle the number that best represents your thinking or opinion. Rate each sentence from 1 (Strongly Disagree) to 5 (Strongly Agree)

| 1. | The core values of my s | chool a | ire inclu | sive of s | strong f | amily er | ngagement in learning. |
|-----|---------------------------------------|-----------|------------|-----------|-----------|-----------|----------------------------|
| | Strongly Disagree | 1 | 2 | 3 | 4 | 5 | Strongly Agree |
| 2. | I believe that every fam experiences. | ily wan | ts to be | engage | d with t | heir chi | ldren's school |
| | Strongly Disagree | 1 | 2 | 3 | 4 | 5 | Strongly Agree |
| 3. | I believe that I am the p | rimary | catalyst | for bui | lding rel | lationsh | ips with families. |
| | Strongly Disagree | 1 | 2 | 3 | 4 | 5 | Strongly Agree |
| 4. | Family engagement is a | n priorit | y at my | school | | | |
| | Strongly Disagree | 1 | 2 | 3 | 4 | 5 | Strongly Agree |
| 5. | I believe that student al | oility to | learn is | ultimat | ely deriv | ved fron | n their family background. |
| | Strongly Disagree | 1 | 2 | 3 | 4 | 5 | Strongly Agree |
| 6. | I believe that families va | alue my | / efforts | to succ | essfully | v teach t | their children. |
| | Strongly Disagree | 1 | 2 | 3 | 4 | 5 | Strongly Agree |
| 7. | I believe that families e | ngaged | l with the | eir child | lren, is | valued | by all school staff. |
| | Strongly Disagree | 1 | 2 | 3 | 4 | 5 | Strongly Agree |
| 8. | I believe that it is the de | esire of | every fa | mily the | at their | children | ı be successful. |
| | Strongly Disagree | 1 | 2 | 3 | 4 | 5 | Strongly Agree |
| 9. | Decision-making at my voice. | school | is colla | borative | e and in | clusive | of student and family |
| | Strongly Disagree | 1 | 2 | 3 | 4 | 5 | Strongly Agree |
| 10. | I believe that family apa | thy tow | ard lear | ning is | minimal | or non- | -existent. |
| | Strongly Disagree | 1 | 2 | 3 | 4 | 5 | Strongly Agree |

Scoring Rubric for the School-Family Culture Inventory

The following rubric is designed to help you determine the present culture of your school as it relates to family engagement. First, determine your score by adding the scores for each of the ten questions together

Total (Add together scores for each of the 10 statements):

Divide the total above by 10:

Take the final score from the step above and plot it on the scoring line below:



Interpreting Your Score

<u>1 - 2.5</u>

If your score falls within this range, there is much work to do on creating a culture to engage every family. Scores in this range suggest that there is little or no organizational focus or importance placed on engaging every family in the academic lives of their children and no evidence there is a concerted effort to focus on those families that are disengaged and disenfranchised from the school or their child's experiences and learning in school. The perceptions, assumptions and attitudes about families incorporate doubt that families wish to be engaged and care deeply about the learning success of their children. It is possible that negative attitudes toward families or certain families are driving a culture of mistrust and potentially fear. A score in this range is evidence that there is a strong need to strengthen relationships between school staff and families as well as build the capacity of staff in understanding the relationships of family engagement and successful student learning. A score in this range also is an indication of procedures and practices within the school that are not conducive to engaging every family. There is little evidence that the culture is able to sustain family engagement in such a way as family efficacy impacts student learning in a positive fashion.

<u>2.5 – 4</u>

If your score falls within this range, there is evidence that attention is being paid to the importance of engaging every family in the academic lives of their children. Emerging within the school culture may be core beliefs, values and goals that are inclusive of family engagement. School staff may be inconsistent in their knowledge and approach to family engagement, but generally speaking, desire that all families be engaged with learning and school experiences. There is evidence that perceptions and assumptions about families may be more positive than negative and there is a growing desire to be inclusive of family engagement in the overall improvement process of the school. There is some emerging evidence that suggests the school is moving toward engaging families and promoting their efficacy. 4-5

If your score falls within this range, it suggests that family engagement is a strong component of the school's core beliefs, mission and vision. At this level, school staff most likely understand and welcome the engagement of families and perceptions about families, their desires and beliefs are generally positive and accurate. School staff see the efforts as strategic to the overall effort to promote continuous improvement in the school. Perceptions of families and their contributions to learning are generally positive. With a positive culture of family engagement, the likelihood in promoting or being able to promote family efficacy is quite high.

Engage Every Family: Five Simple Principles

Rationale and Goals for the Master Class Series

Webinar Series Learning Rationale:

- 1. Enhancing family engagement will enhance student learning in and out of the classroom
- 2. Building family efficacy creates a culture which creates more learning opportunities for every student

What Results Can You Expect?

- 1. New view of family engagement and family engagement practices
- 2. The knowledge and skill set of how to build highly effective family engagement communications and activities.
- 3. A feeling of confidence and excitement with engaging families.

Goals for the Webinar Series:

- 1. Understand the "why" of engaging every family and the impact on student success.
- 2. Understand the steps in the process of implementing authentic family engagement practice.
- 3. Understand changes we can make in our practice to engage or re-engage every family.
- 4. Define authentic family engagement and understand its impact on student learning.
- 5. How to create efficacy in all families that supports better learning outcomes in all schools.

Notes

Slide 8 : Activity

Activity: Would They Choose You

There is a difficult albeit important question that every educator must ask themselves; If families truly have a choice as to where their children will receive an education, will they choose our school district? Our school? My classroom? If your answer is unequivocally yes, then you must ask yourself the logical follow-up question: Why? Why would families choose your school? Why would families choose your classroom or you as a teacher? What is it that is so compelling about your product that a customer will choose it over the growing list of options for educating children?

Think about the answer to these questions. Discuss with colleagues.

Slide 9-10: Changes in Families

Changes in Families

Think about the changes in families in your district over the years. What changes do you see? How has your school changed to meet the differences in families?

TES:



Don't forget the missing ingredient in the recipe for student success

Slide 12

Big Idea #1: _____

Slides 14-20: Why Does Family Engagement Matter?

Notes

| Slides 21-23 | | | |
|----------------|------|------|--|
| Big Idea #2: _ | | | |
| | | | |
| Big Idea #3: | | | |
| | | | |
| | | | |
| Big Idea #4: _ | | | |
| | | | |

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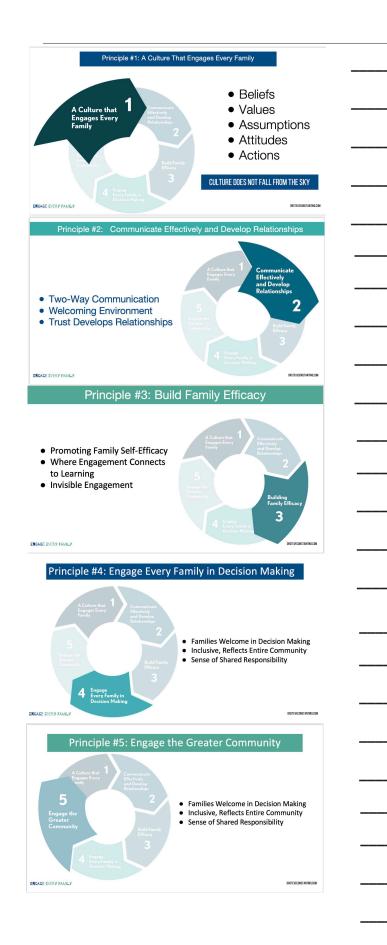


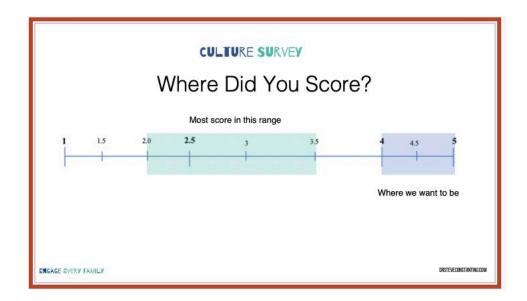
Slide 24: The Five Simple Principles Logic Model

Constantino, S.M. (2021). Engage every family: Five simple principles 2nd Edition. Thousand Oaks, CA: Corwin.

The logic model is designed to place into a hierarchical order the principles by which true family engagement and the ultimate development and nurturing of family efficacy can be implemented and measured. The model supports the notion that there is a process to successful family engagement practice.

Each of the principles falls into a logical sequence of action. In other words, schools and districts wishing to bring about systemic reform in family engagement should begin at the beginning (Principle #1) and follow the model in the direction of the arrows, that being clockwise around the circle.







Notes

Slides 32-37: What is Culture?

NOTES:

A Working Definition of Family Engagement

The degree to which families are empowered to be present in the educational and academic lives of their children and the degree to which schools and school districts support family engagement by sustaining necessary relationships which in turn, promotes the efficacy of families in helping to shape their children's academic experiences.

ENGAGE EVERY FAMILY

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The Three Levels of Culture (Schein, 2010) Slides 40-47

NOTES:





Reflect on the Edmonds Quote: What does it mean? What is he trying to say? What is your interpretation of the quote?

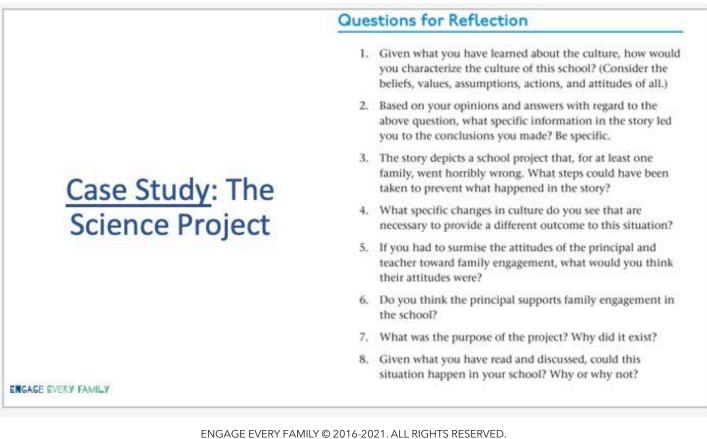
Points to Ponder

Be sure to take an opportunity to discuss with your colleagues your thoughts regarding the three levels of culture: *artifacts, beliefs and values* and *underlying assumptions*.

How do these "levels" of culture speak to the present culture in your school and its acceptance (or not of engaging families as a conduit to improved student achievement?

Be prepared to share one idea from your group?

"Initiatives do not last because the culture of organizations never changes to embrace and sustain the idea. Ideas, objectives, initiatives, and strategies that represent a fundamental antithesis toward the existing culture will always succumb to the existing culture unless significant work is done to augment, expand, and change the culture to embrace the desired change" (Constantino, 2021).



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Principle #1: A Culture That Engages Every Family

Description: The collective beliefs, attitudes, norms, values, actions, and assumptions of the school organization explicitly embrace and are committed to ensuring the notion of families as a foundational core component to improvement and greater student learning and performance. The culture is reflected in artifacts and organizational practices.

- 1.1 The school has created and sustained a culture that is conducive to family engagement through explicit beliefs, actions, norms, values, and assumptions made about the value of families being engaged with their children's school experiences.
- 1.2 A culture of family engagement exists within the school such that policies, programs, practices, and procedures speci cally connect families with student learning to support increased achievement and enhance student learning and performance.

1.3 A culture of family engagement exists within the school and community that directly and positively impacts the social and emotional growth of all students.

Notes



END OF MASTER CLASS ONE

Begin Master Class 2: Engaging the

Disengaged

Complete this survey before viewing Master Class 2

<u>Communication, Relationships and Environment Survey</u>: For each of the statements listed below, circle the number that best represents your thinking or opinion. Rate each sentence from 1 (Strongly Disagree) to 5 (Strongly Agree)

| 1. | When communicating with | n familie | es, we fo | cus on p | resent a | nd future | e student learning |
|-----|------------------------------|------------|------------|------------|-----------|------------|-----------------------------|
| | Strongly Disagree | 1 | 2 | 3 | 4 | 5 | Strongly Agree |
| 2. | Our data confirms that the | e majori | ity of fam | nilies fee | l comfor | table visi | ting our school. |
| | Strongly Disagree | 1 | 2 | 3 | 4 | 5 | Strongly Agree |
| 3. | I can contact all the famili | es of th | e childre | en in my | classroo | m | |
| | Strongly Disagree | 1 | 2 | 3 | 4 | 5 | Strongly Agree |
| 4. | When communicating with | n familie | es, we fo | cus on s | tudent le | earning g | rowth |
| | Strongly Disagree | 1 | 2 | 3 | 4 | 5 | Strongly Agree |
| 5. | We use various modes of | commu | unication | to ensu | re equita | able com | munication for every family |
| | Strongly Disagree | 1 | 2 | 3 | 4 | 5 | Strongly Agree |
| 6. | When communicating with | h familie | es, we va | alue fami | ly feedb | ack in sti | udent learning experiences |
| | Strongly Disagree | 1 | 2 | 3 | 4 | 5 | Strongly Agree |
| 7. | We make an effort to have | e impor | tant mee | etings an | d events | at place | es other than the school |
| | Strongly Disagree | 1 | 2 | 3 | 4 | 5 | Strongly Agree |
| 8. | I feel good about the relat | tionship | s I have | with all t | the famil | ies of the | e students I serve |
| | Strongly Disagree | 1 | 2 | 3 | 4 | 5 | Strongly Agree |
| 9. | We use family feedback i | n our pi | ractice to | strengt | hen stud | lent learr | ning |
| | Strongly Disagree | 1 | 2 | 3 | 4 | 5 | Strongly Agree |
| 10. | . Our school is welcoming | to all fai | milies | | | | |
| | Strongly Disagree | -1 | 2 | 3 | 4 | 5 | Strongly Agree |

Scoring Rubric for the School-Family Culture Inventory

The following rubric is designed to help you determine the present culture of your school as it relates to family engagement. First, determine your score by adding the scores for each of the ten questions together

Total (Add together scores for each of the 10 statements:

Divide the total above by 10:

Take the final score from the step above and plot it on the scoring line below:



Interpreting Your Score

<u>1.0 -2.5</u>

If your score falls within this range, there is much work to do. The school does not move beyond traditional strategies of communication. Many families do not feel a sense of belonging to the school. School staff have good relationships with families that are engaged, but those relationships most likely begin to quickly deteriorate or may be non-existent with regard to disengaged families, especially with families of underserved children. The school environment is welcoming to most, but not all families. There is inconsistency in the degree to which healthy, two-way communication is deployed throughout the school. Much of the communication between teachers and families that attend academic events or conferences is below the schools desired level. The core values or core beliefs of the school may not include the notion of building strong, trusting relationships with every family thus, relationships between school staff and families centers on traditional means of communication. The school has no means to measure effectiveness with regard to communication and relationships with families.

If your score falls within this range, there is evidence of emerging processes within the school to ensure that communication is both two-way between home and school, and that attention is being paid to avenues of communication which help to achieve equitable outcomes for all students. School staff have good relationships with many families and welcome their input into the learning process for their children. The school has taken steps to ensure that all families feel welcome at the school, with the cultures of families and the community reflected in the school. School staff see the need for communication about upcoming learning and do not solely rely on informational communication or communication which provides families direction for school compliance. Family engagement in the academic lives of their children is greater than average, with ust a small percentage of families that remain disengaged. School staff and families report satisfaction with school-home relationships with most families.

If your score falls within this range, it suggests that family engagement is a strong component of the school's core beliefs, mission and vision and is reflected in the robust, two-way communication protocols that are consistently and continuously evident throughout the school. School staff have expanded their capacity, through targeted professional development, to ensure equity and equitable communication and relationships with all families, with a specific focus on those families who may feel disenfranchised from the school. The school has developed a clear set of core beliefs which focus on the need for school-family partnerships, two-way communication and trusting relationships. School staff are consistent in their use of communication and relational strategies that focus on upcoming learning thus promoting and leveraging the efficacy of families in the learning process. These attributes are measured in the satisfaction of school staff and families, family attendance to conferences or other academic events and most importantly, the improved learning experiences of all children. Families consistently report that they feel valued and a true partner in the education of their children.

CASE STUDY: ERNEST B.

Read the case study below. At the conclusion, answer, reflect on, or discuss the questions posed.

Ernest B. was the third of three African American brothers who attended the local high school. His two older brothers dropped out of high school and the oldest brother was serving time in jail for a drug-related crime. Ernest did not know his father and lived with his mother and one brother in a one-room, low-income apartment. Ernest's mother held a job, but income was woefully inadequate for the family.

Desperate, Ernest made the poor decision to steal a purse from a woman he saw walking down the street. Ernest was unsuccessful in his larceny attempt and was caught, arrested, and placed in juvenile detention to await a hearing. The following day in school, the principal was alerted to Ernest's situation. Because of the experiences of Ernest's two older brothers, the relationship between Ernest's mother and the principal was very negative. Any attempt to reach out to Ernest's mother usually ended up in a shouting match or worse. Yet, the thought of Ernest sitting in a jail cell ate away at the principal for most of the day.

Later that day, the principal made a decision to visit Ernest in jail. Upon arrival, the guard opened a gate to allow the principal to enter a group of cells, one of which housed Ernest. Ernest told the guard not to open the cell door because he did not want the principal anywhere near him. Ernest sat on his cot with his elbows on his knees and his head in his hands looking downward toward the floor.

"Ernest, I came here for two reasons today," said the principal. Ernest didn't move or respond. "I'm here because I care about you and I want you to know that regardless of what happens, the sun will rise tomorrow and it will be a new day and a new chance." With those comments, Ernest stood, approached the bars, and stared directly into the principal's eyes. His face was filled with rage.

"You care about me? Really? You come all this way to hand me that line of crap? Well, let me show you how much I care about you." With that, Ernest spat on the principal's shirt. Ernest yelled, swore, and became uncontrollably violent in his cell—so much so that the guard came to the cell and was about to open the door and subdue Ernest. At that moment, Ernest fell onto his bed and sobbed. Ernest cried like never before. The principal was quite shocked at his behavior. Ernest begged the principal to help him and the principal vowed that he would. "What can I do for you right now?" asked the principal.

"Please fetch my momma," said Ernest, still sobbing.

At that moment, the principal was confronted with a dilemma. How was he supposed to get Ernest's mother when he knew she hated him and blamed him for the problems her older sons faced and undoubtedly would blame him for Ernest's troubles as well? She was never engaged positively with the school, never attended a conference or event, and never answered any teacher when they attempted to communicate. Teachers had long ago given up on communicating with Ernest's mother.

She defended the actions of her sons and continually blamed the school—specifically the principal—for the problems that her sons faced. She had called for the principal's firing and accused him of everything from incompetence to racism. Instinctively, though, regardless of how difficult a visit it might be, he knew he had to go to the home and talk with Ernest's mother.

The principal called his office to inform his secretary that he was headed over to Ernest B.'s house. His secretary asked him if he needed the police. He assured her he did not. He arrived at the apartment complex and walked up three flights of stairs and stared at the apartment door. After collecting himself, he knocked. The door was fastened with a chain that allowed it to open just a few inches, enough for Ernest's mother to see who was standing there.

"What do you want?" she snapped.

"I came here to talk with you about Ernest," said the principal. After an exchange of unpleasant comments, the door closed, the chain was removed, and the door opened. Ernest's mother had already walked away and sat in a chair at the far side of the room. "So, you want to talk about Ernest? Why? Why do you care about my baby boy? He's in jail, right where you want him. Now he ain't gonna be no problem for you no more." Her steely glare made the principal very uncomfortable.

"I understand that you are angry with me, but I have come here because neither one of us alone can help Ernest. We can only do it together. For the sake of your son, can we talk about how to help him?"

"Let me tell you something," started Ernest's mother. "I wouldn't trust you as far as I could throw you. Do you know that when I go to sleep at night, I have a dream? I dream of Ernest graduating from school. And just as he reaches for the diploma, I wake up. I know it's God's way of telling me it ain't ever going to happen. And that is your fault. Now get out of my house before I call the cops and have you arrested for trespassing." As he walked toward the door, the principal turned and said, "If you change your mind, please come and see me."

"Get out!" the woman yelled as she slammed and chained the door behind the principal.

Two weeks later, sitting in his office mired in paperwork, the principal didn't notice a figure standing in his doorway. "I'm here." The principal looked up and saw Ernest's mother. He offered her a seat, but she refused. They talked for a few moments about strategies to help Ernest. "They let him out. Are you going to let him back?" she asked.

"Of course, but only if we figure out how we are going to work together to help Ernest. It would be nice if you came by more often." The principal waited for a response.

"The bus goes right by here so I guess I can do that."

The principal spoke on Ernest's behalf at Ernest's hearing, and he was sentenced to probation. Over the next weeks, months, and years, Ernest's mother, the principal, and his teachers developed a better relationship, and Ernest managed to attend school, do his work, and, for the most part, stay out of significant trouble.

Four years later, Ernest graduated from high school. Four years after that, Ernest graduated from college, the first to do so in his entire family. Ernest invited the principal to his college graduation party held in the basement of the local church. There were few people there to celebrate Ernest's success. Present were one brother, the few distant relatives who could make the trip, and a few church volunteers. Ernest's mother approached the principal.

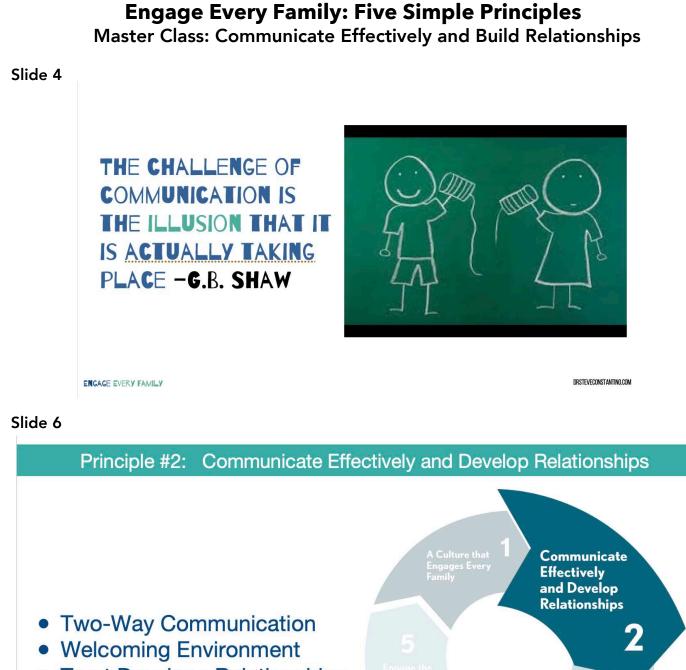
"What do you want?" said Ernest's mother, exactly as she had several years earlier. The principal became nervous, thinking that the animosity that had dominated their early relationship was still very much real. Ernest's mother turned her stare to a smile, laughed, and grabbed a hand of the principal between both of hers. "Thank you for saving my baby," she said, with tears forming in her eyes.

"I didn't save him," responded the principal. "We did."

See discussion questions on the next page

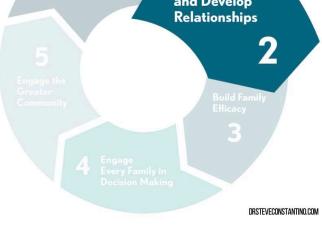
Questions for Reflection

- 1. How does the story make you feel about what you do?
- 2. What made the principal visit Ernest in jail?
- 3. What made the principal visit Ernest's mother?
- 4. The outcome of this story is a positive one. What key actions played a role in the positive outcome?
- 5. What belief system did Ernest possess? What belief system did his mother have? What about the principal? How did their beliefs change over time?
- 6. What do you think is a key ingredient that made the outcome of this story a positive one?
- 7. Had the principal never visited Ernest's mother, what do you think the outcome would have been?



Trust Develops Relationships

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| | 1. D | eveloping effect | ive relationship | s and building trus | t with every |
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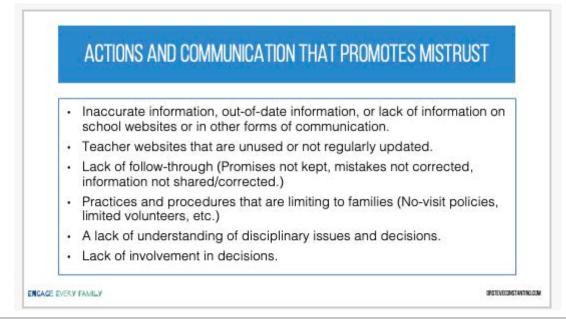
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Slides: 11-21

Effective Communication

<u>NOTES</u>

Slides: 22



Implicit Bias

Implicit bias refers to the attitudes or stereotypes that affect our understanding, actions, and decisions in an unconscious manner. These biases, which encompass both favorable and unfavorable assessments, are activated involuntarily and without an individual's awareness or intentional control. Residing deep in the subconscious, these biases are different from known biases that individuals may choose to conceal for the purposes of social and/or political correctness. Rather, implicit biases are not accessible through introspection. (Kirwan Institute, Ohio University)

Slides 23-27 Characteristics of Implicit Biases

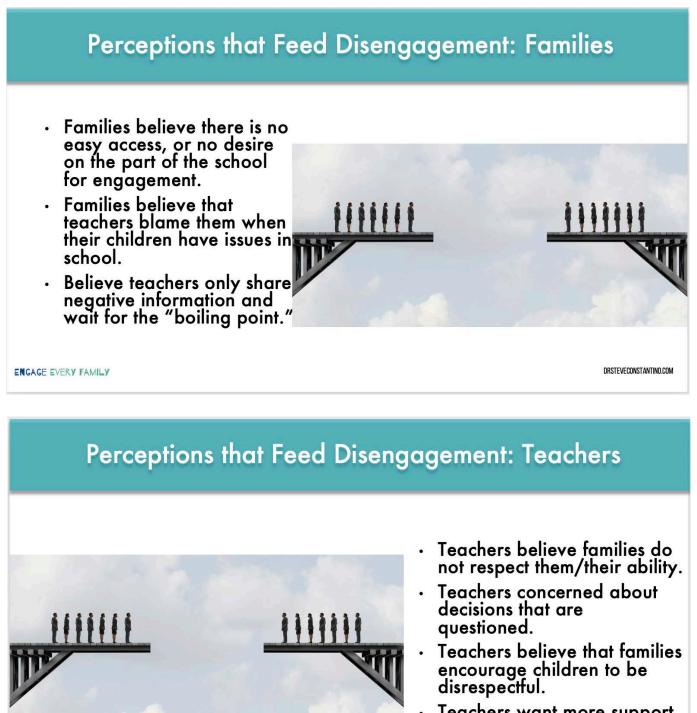
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Slides 28-29

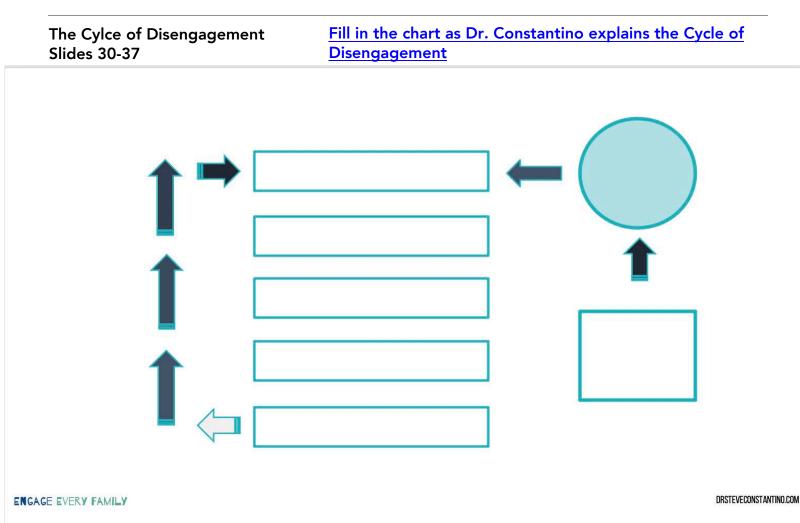
ENGAGE EVERY FAMILY

Perceptions that Feed Disengagement

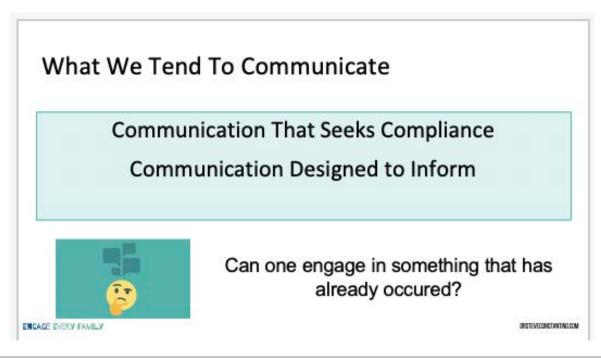


 Teachers want more support from families for what they do in their classrooms.

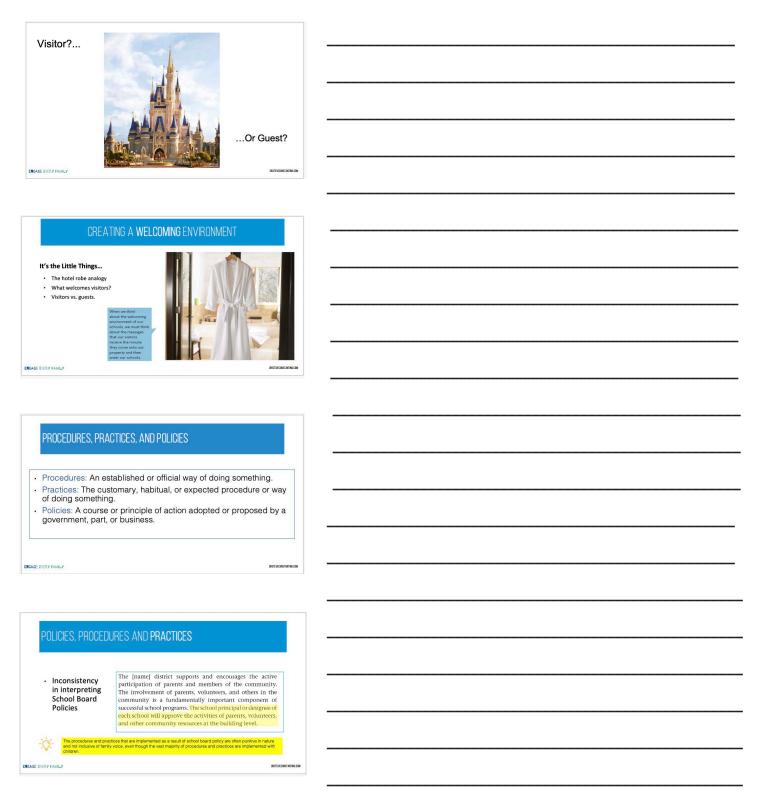
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Slide 39



Understanding the Importance of a Welcoming Environment



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Principle #2: Communicate Effectively and Build Relationships

Description: There is consistent evidence that effective communication and relationship building creates environments in the schools that are welcoming, respectful, and conducive to family engagement. The school places an emphasis on effective communication with every family and stakeholder within the learning community and seeks to build trusting relationships with every family.

2.1 The school creates and maintains a welcoming and respectful environment that is inviting, supportive, and encouraging to every family.

2.2 The school employs strategies that extend relationship-building opportunities beyond the school walls so that every family can substantially contribute to the education of their children.

2.3 The school ensures that healthy, two-way communication is consistently maintained. A sense of caring to truly collaborate with every family exists as evidenced by numerous mechanisms to allow families to communicate easily and directly with the schol.

END OF MASTER CLASS TWO

Begin Master Class 3: Linking Family Engagement to Learning: Part 1

Complete this case study before viewing Master Class 3

CASE STUDY: TRYING TO TALK TO THE MATH TEACHER

Mr. and Mrs. Jones were very engaged in their children's education. Their older daughter seemed to sail through school effortlessly, but their middle son, Bobby, struggled. Bobby always ended up passing classes, but the Joneses were always concerned that he was teetering on the edge of academic disaster and feared what would occur as he transitioned to middle school and high school.

It was during his eighth-grade year that the Joneses' fears started to materialize. They received an interim report card indicating that Bobby was failing Algebra I. Not wanting too much time to go by, Mr. Jones contacted Bobby's guidance counselor to set up a meeting with the math teacher. The Joneses were interested in what more they could do at home to increase Bobby's success in math.

The guidance counselor was very pleasant with Mr. Jones and empathized with his concern. She also commended Mr. Jones for being proactive and asking for the meeting. Mr. Jones told the counselor that he realized the teachers were busy and he would change his schedule, regardless of what he had to do, to accommodate the math teacher's schedule and needs. The counselor indicated that the best time for the teacher was 12:30 p.m. They set a date.

"So, let me confirm what we said," started Mr. Jones. "My wife and I will be meeting with the math teacher on Thursday at 12:30 p.m., correct?"

"Oh, Mr. Jones, the meeting will be with the entire team, not just the math teacher," responded the counselor. Until this point, there had been no mention that the meeting would include Bobby's other teachers.

"I must not have been clear; I apologize," said Mr. Jones. "We really only need to talk with the math teacher. He seems to be doing pretty well everywhere else."

"Mr. Jones, our policy is that when a parent requests a meeting with a teacher, the entire team comes to the meeting. That is the way we do it here."

"I don't really need to waste the time of the other teachers," Mr. Jones said as he started to get agitated with the conversation. "We are really wanting to focus on math."

"I realize what you want to focus on, Mr. Jones. But the teachers are the experts, and they can tell you what to focus on. The other team members may have suggestions for you and your wife." The counselor sensed that Mr. Jones was becoming irritated. "Look," snapped Mr. Jones, "I don't *want* to meet with the other teachers, and I don't *need* to meet with the other teachers. I simply want a meeting with my son's math teacher. Are you going to set that up or not?"

"Mr. Jones, there is no need to become cross with me—"

Mr. Jones cut her off. "Lady, listen. I don't know what kind of policies you have at that school, but I think I have the right to meet with whomever I want to meet with, and in this instance, I want to meet with the math teacher." Mr. Jones was now angry.

"Mr. Jones, here is what you need to understand. If you want to have a meeting on Thursday at 12:30 p.m. to talk about your son's math problems, you will meet with the entire team or there will be no meeting. I'm sorry you disagree with our practice, but we find that it is quite effective in dealing with our youngsters and their parents." The counselor was firm and final in her tone.

"Fine!" yelled Mr. Jones. "I'll meet with the whole darn team just to talk to one person. I've never heard of anything so stupid in all my life." With that, he slammed down the phone.

At the meeting, the five teachers on the team sat in a row behind student desks. Two chairs with no desks were set up in front of the teachers. The assistant principal, who was not scheduled to be there, arrived at the meeting and began it. The Joneses had no idea that the assistant principal would be present at the meeting.

"Mr. Jones, I know you are upset with the school, and your tone with the guidance counselor was uncalled for. I think your anger is a bit displaced. We are here to talk about your son and his failure to comply with his teacher's requirements, which are now resulting in his failure. I am quite sure we can have a meeting today that is professional and calm. If not, then I will end the meeting abruptly, and it will continue with just me in my office. Is that understood?"

The meeting was scheduled to last twenty minutes. Each teacher took three to five minutes to share information about Bobby's grades, assignments, tests, and abilities. The math teacher reported that Bobby did not do his homework, and if he applied himself, he would do better in math. The Joneses never asked a question and never spoke a word.

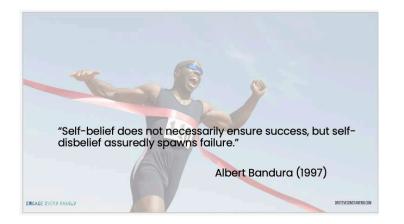
The Joneses left the meeting and withdrew Bobby from the school that day.

Questions for Discussion

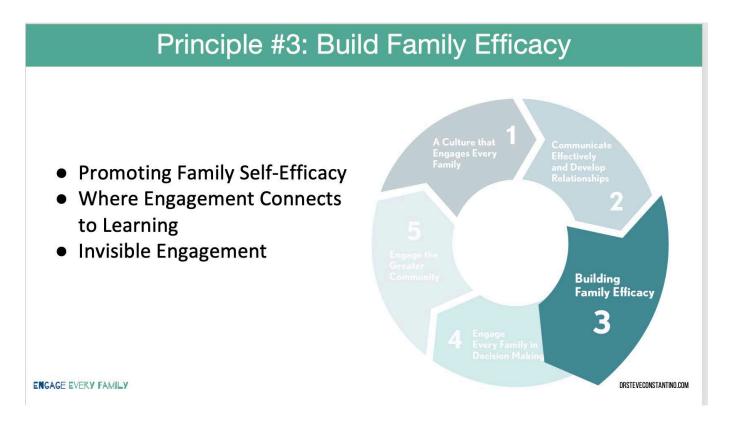
- 1. What are your thoughts about the policy of meeting the entire team of teachers when a conference with one is requested?
- 2. How did the policy promote family efficacy? Why?
- 3. Why do you think the team meeting philosophy is in place at this school?
- 4. How could this conference have provided a better outcome for all involved?

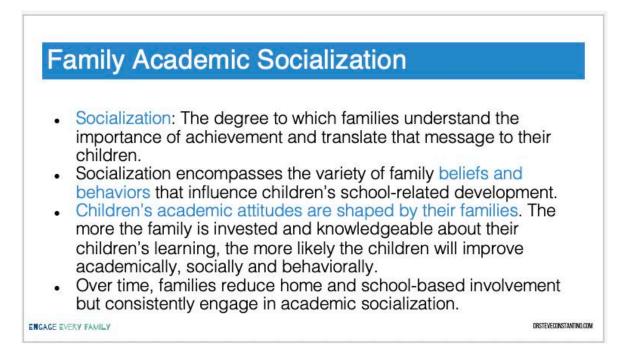
Engage Every Family: Five Simple Principles

Master Class 3: Linking Family Engagement to Learning, Part 1



Slide 5





Slides 9-12

Efficacy is _____

Families who have a high level of efficacy believe _____

Efficacy = _____

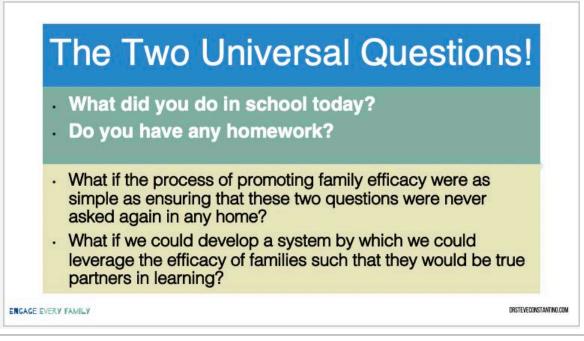
The key to effective engagement is to make experiences

and

Key Points in Family Efficacy

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Slide 14



| efforts inform | about a concept that you teach. Consider how you can engage families in your . Remember, the point of efficacy is not to teach families but rather to give them ation that improves the conversations and interactions with their own children. mponents to the message are simple: |
|-------------------|--|
| h. | What is being studied? What needs to be learned? |
| 2. | How can families easily support learning at home? (The key word is <i>easily</i> .) |
| 3. | How can families provide feedback regarding their interactions with their children? |

Slide 16

A Short Introduction to Efficacy Research

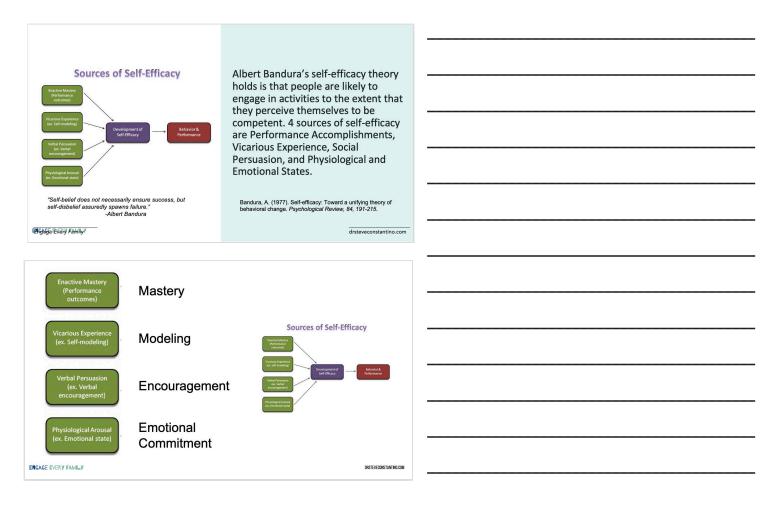
Self Efficacy: _____

.

Human natures suggests that we consider ______ before _____

The key to effective family engagement is to make experiences ______

and ______to them.



Notes

Slide 18-24

What is Family Efficacy?

Hoover-Dempsey & Sandler Model

- Efficacy begins with family decisions about participation in part, by thinking about the potential outcomes.
- The model suggests that parents' involvement is motivated by two belief systems: role construction for involvement, and sense of efficacy for helping the child succeed in school.
- suggest that parents' attempts to support children's learning can be classified into one or more of the following categories: involvement through encouragement, involvement through modeling, involvement through reinforcement, and involvement through instruction.

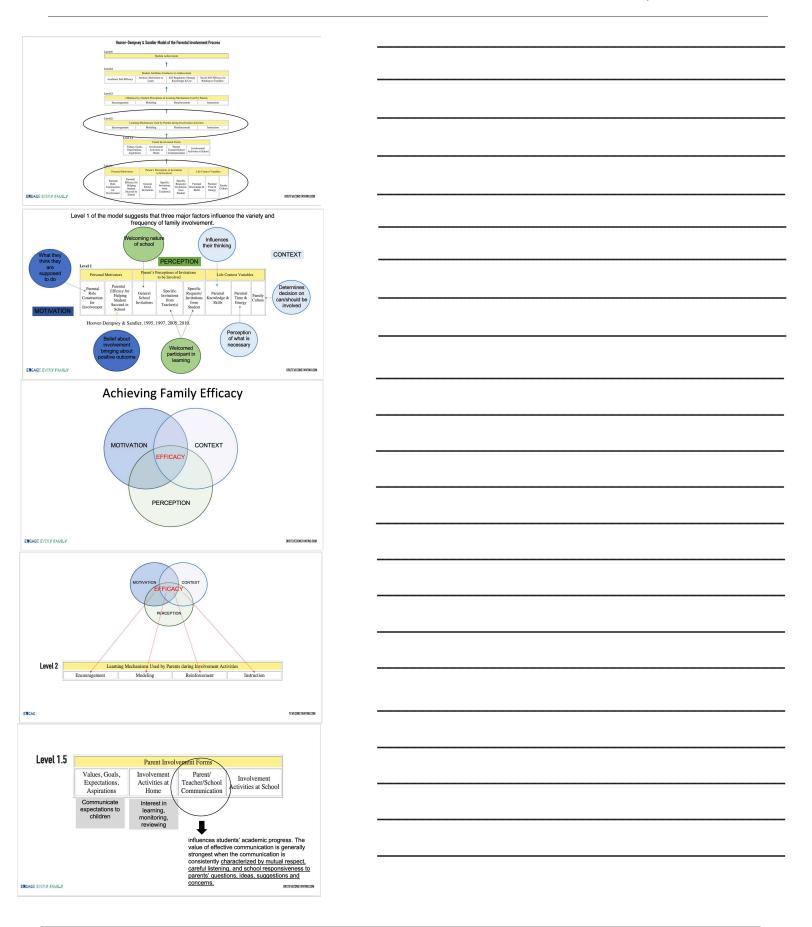
Hoover-Dempsey, K.V., & Sandler, H. (1997). Why do parents become involved in their children's education? Review of Educational Research, 67(1), 3-42

Hoover-Dempsey, K.V., Walker, J.M.T., & Sandler, H. (2005). Parent's motivations for involvement in their children's education. In E. N. Patrikakou, R.P. Weisberg, S. Redding, & H. Walberg (Eds.), School-Family Partnerships for Children's Success (pp. 40-56). New York, NY: Teachers College Press

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NOTES



Slides 26-30

The Efficacy Design Model

- · Practices that promote family efficacy:
 - Are grounded in student achievement and parent perceptional data
 - · Are action oriented, meaning, parents/families learn by doing
 - Take parental levels of education into consideration
 - · Work around barriers to successful family engagement
 - · Meet family needs
 - · Are part of a larger process to promote family engagement

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The Efficacy Design Model: Redesigning Learning Opportunities for Families

- Identify, through data analysis, the specific curriculum and area upon which you will focus the meeting activity. (i.e., math)
- Identify the students that are not meeting expectations or whose performance must be improved to meet minimum standards.
 Whatever the N= is of this group, dictates the families to be invited.
- Determine the strands, goals, objectives which need to be improved. Be specific (i.e., math, compound fractions).
- Interact with each family separately (home visits, web-based, telephone) to explain the reason for the meeting and the importance of their attendance.

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The Efficacy Design Model: Redesigning Learning Opportunities for Families

- Personalize invitations, reminders. Account for those things that make it easier for families to attend. "Day of" reminder calls are very effective. Get a commitment.
- Design the meeting and plan how you wish to work with families, communicate information and support their efforts at home.
- Follow up: More than one meeting. Meeting -Home Practice-Meeting.
- · What to do and not to do if families are no-shows.

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The Efficacy Design Model for School-Based Activities: Conferences

- People engage with things that are meaningful and relevant to them.
- Promote the efficacy of families: Invite questions and input prior to the conference.
- · Student-led.
- Reach out by phone: "We are very happy to have the opportunity to talk with you about your child's experiences in school. As we prepare to meet, what questions do you have? What would you like to know or learn about when we meet? How can we best make this a meaningful experience for you?"

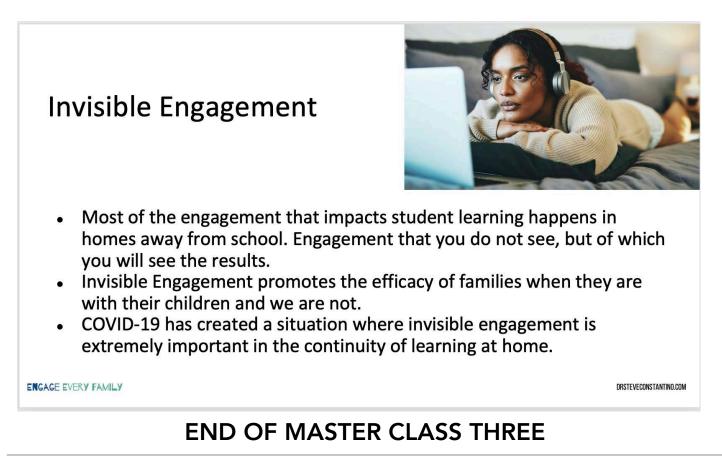
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Practices That Promote Efficacy in Families

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Slide 35



Efficacy Based Lesson Design Map

Pick a sample lesson (real or created) and assume that you are having to deliver the lesson via distance learning, and you do not have the opportunity to work face-to-face with families or students.

Your lesson should conform to the Efficacy-Based Checklist. Be prepared to share your work.

| Lesson Topic: | ✓ Teacher encourages and welcomes the family in the learning process. (Perception) |
|---------------|--|
| | Engages the family as a component of the planning and learning process not in a monitor or compliance role. (Motivation) |
| | ✓ Encourages dialog between the classroom teacher, family and student. (Feedback) |
| | ✓ Families are not required to "learn" the lesson to have a role in the learning process. (Motivation) |
| | ✓ Connects learning with home learning environment, when feasible (Context) |
| | The learning experience empowers family participation. (Efficacy) |
| | |

Begin Master Class 4:

Linking Family Engagement to Learning, Part 2: Taking Action and Measuring Success

A Review and Reflection...

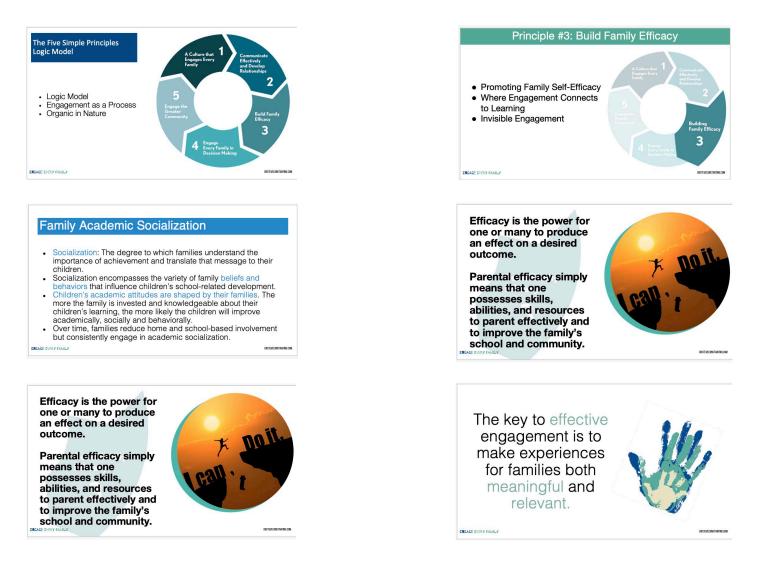
Self-belief does not necessarily ensure success, but self-disbelief assuredly spawns failure."

Albert Bandura (1997)

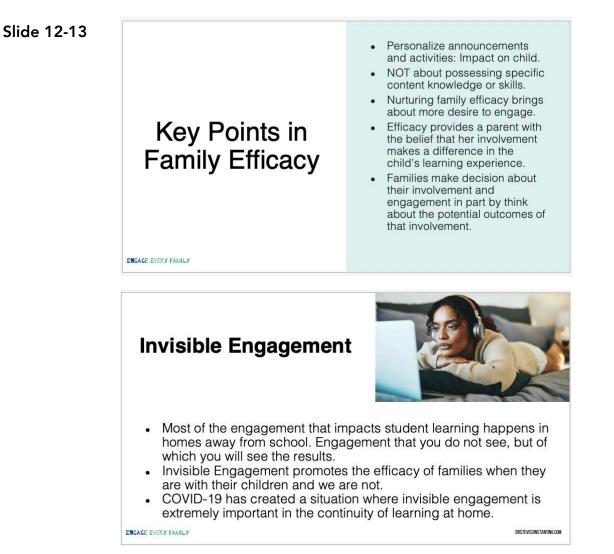
Consider the statement above. What have you learned thus far that can assist families in building their own self-efficacy?

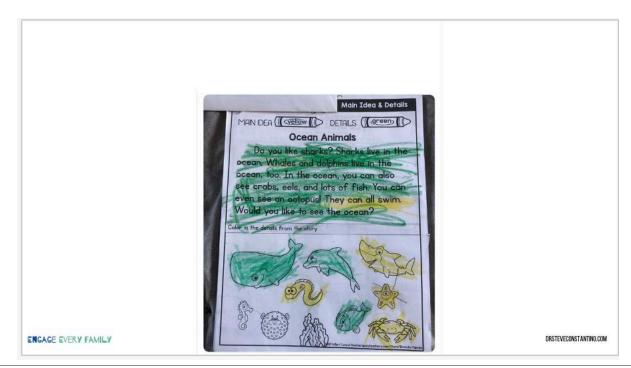
Slides 6-11

A Quick Review...



next page...





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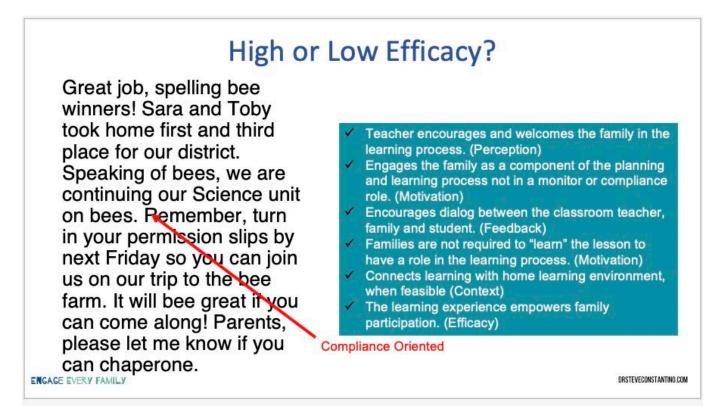
Slide 16

Efficacy-Based Learning Checklist

- Teacher encourages and welcomes the family in the learning process. (Perception)
- Engages the family as a component of the planning and learning process not in a monitor or compliance role. (Motivation)
- Encourages dialog between the classroom teacher, family and student. (Feedback)
- ✓ Families are not required to "learn" the lesson to have a role in the learning process. (Motivation)
- Connects learning with home learning environment, when feasible (Context)
- The learning experience empowers family participation. (Efficacy)

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Slide 18



Sample Assignment

Our class is really enjoying exploring fables. This week, we read "The Tortoise and the Hare" as we focus on how to create a summary. We are getting better at understanding the 5 parts of a summary: setting, characters, plot, solution, and main events. Developing this skill will help considerable in developing reading comprehension (and reading levels). Your child took home some fables today from our classroom library. If you can find a few minutes, sit and read a fable together with your child, the fables are short – 5 to 10 minutes. Then, ask you child to give you a summary of the fable. They should give you all 5 parts.

Let me know how it goes by sending me a text or e-mail. What did your child do well? Where do you think they need some help? Your feedback will help me structure our next lessons. Your best is just perfect! Let me know if you need some help. You can reach me either _____ or

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Slide 20

Our class is really enjoying exploring fables. This week, we read The Tortoise and the Hare as we focus on how to create a summary. We are getting better at understanding the 5 parts of a summary: setting, characters, plot, solution, and main events. Developing this skill will help considerable in developing reading comprehension (and reading levels). Your child took home some fables today from our classroom library. If you can find a few minutes, sit and read a fable together with your child, the fables are short – 5 to 10 minutes. Then, ask you child to give you a summary of the fable. They should give you all 5 parts.

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Engages the family as a component of the planning and learning process not in a monitor or compliance role. (Motivation)

Encourages dialog between the classroom teacher, family and student. (Feedback)

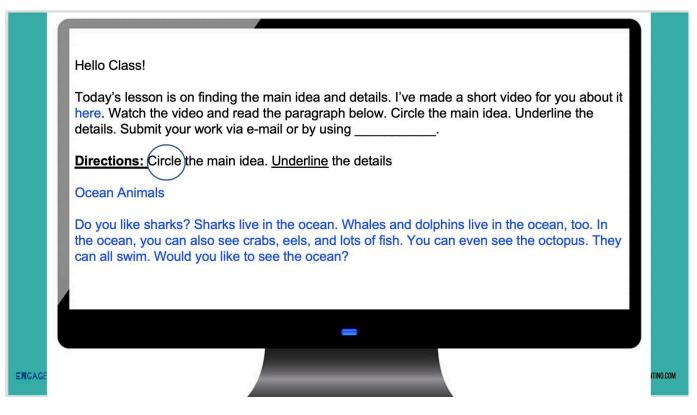
Families are not required to "learn" the lesson to have a role in the learning process. (Motivation) Connects learning with home learning environment, when feasible (Context)

The learning experience empowers family participation. (Efficacy)

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or

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Slide 22

Hello Class!

Today's lesson is on finding the main idea and details. I've made a short video for you about it here. Watch the video and read the paragraph below. Circle the main idea. Underline the details. Submit your work via e-mail or by using

Directions: Circle the main idea. Underline the details

Ocean Animals

Do you like sharks? Sharks live in the ocean. Whales and dolphins live in the ocean, too. In the ocean, you can also see crabs, eels, and lots of fish. You can even see the octopus. They can all swim. Would you like to see the ocean?

- ✓ Teacher encourages and welcomes the family in the learning process. (Perception)
- Engages the family as a component of the planning and learning process not in a monitor or compliance role. (Motivation)
- ✓ Encourages dialog between the classroom teacher, family and student. (Feedback)
- ✓ Families are not required to "learn" the lesson to have a role in the learning process. (Motivation)
- ✓ Connects learning with home learning environment, when feasible (Context)
- The learning experience empowers family participation. (Efficacy)

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Dear Families,

We are going to have a **blast** learning all about the main idea and details in writing! Here is a link to a video I made on main ideas and details (link). Feel free to watch it together as a family if you can. Our third graders are learning about finding the "main idea" of writing, as in a story or a paragraph. Main ideas are often found at the beginning of paragraphs. The first sentence often explains the subject being discussed in the passage. Main ideas are also found in the concluding sentences of a paragraph.. Sometimes you can find the main idea in the title! Ask your child to explain how they can find a main idea and details. (They should say something close to what is above or in the video). Then, take a moment to click on this link to a quick and easy "find the main idea" activity you can do at home that will help your child with this concept. When you are finished, hit "submit." I encourage you to do it together with your child. Families are encouraged and welcomed to participate. We will find the main idea together!! Please remember I am here for you if you need me. You can do this!! Remember, doing your best is just perfect!

I'll let you know about what I received in my Friday "Mrs. Connor's Vlog."

Engage Every Family

Slide 24

Dear Families,

We are going to have a blast learning all about the main idea and details in writing! Here is a link to a video I made on main ideas and details (link). Feel free to watch it together as a family if you can. Our third graders are learning about finding the "main idea" of writing, as in a story or a paragraph. Main ideas are often found at the beginning of paragraphs. The first sentence often explains the subject being discussed in the passage Main ideas are also found in the concluding sentences of a paragraph.. Sometimes you can find the main idea in the title! Ask your child to explain how they can finda main idea and details. (They should say something close to what is above or in the video). Then, take a moment to click on this link to a quick and easy "find the main idea" activity you can do at home that will help your child with this concept. When you are finished, nit "submit." I encourage you to do it together with your child. Families are encouraged and welcomed to participate. We will find the main idea together!! Please remember I am here for you if you need me. You can do this!! Remember, doing your best is just perfect!

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Teacher encourages and welcomes the family in the learning process. (Perception) Engages the family as a component of the planning and learning process not in a monitor or compliance role. (Motivation) Encourages dialog between the classroom teacher, family and student. (Feedback) Families are not required to "learn" the lesson to have a role in the learning process. (Motivation) Connects learning with home learning environment, when feasible (Context) The learning experience empowers family participation. (Efficacy)

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Slides 25-29

Principle #3: Build Family Efficacy

Description: Families are recognized as essential members of the learning team for each studenttheir participation is welcomed, valued, and encouraged by the school. The school understands that families are important and influential resources because they know their children best

3.1 The school makes a conscious effort to educate families in how to play a proactive role in the learning life of their child throughout their child's school career.

3.2 The school is committed to the academic socialization of families and, to that end, develops and deploys strategies that encourage and support family engagement with specific learning in all classrooms.

3.3 Families participate in the development of the student's learning plan, help monitor and assess progress, and provide support for their child's learning.

3.4 Families suggest learning strategies and experiential possibilities and use their local knowledge, personal skills, assets, and networks in ways that support the school's program.

Engage Every Family: Five Simple Principles

Master Class 4: Taking Action and Measuring Success

Slides 10-12



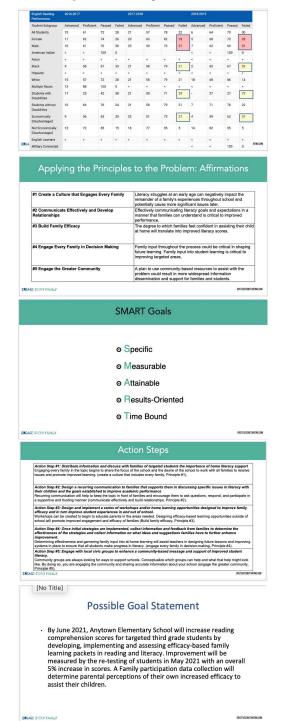
se this space below to record your thoughts to the two big questions:

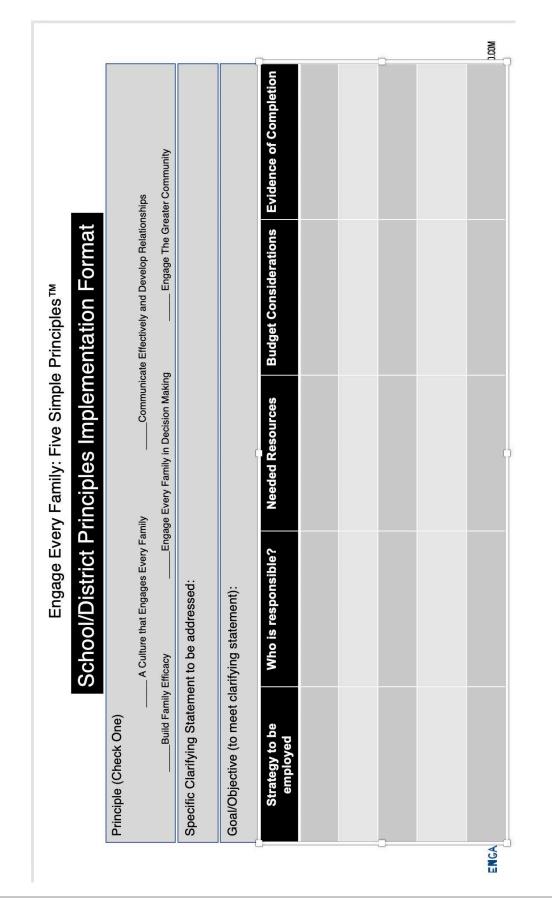
What do you want

What are you willing to do to get it

Slides 13-17

Let's try an example





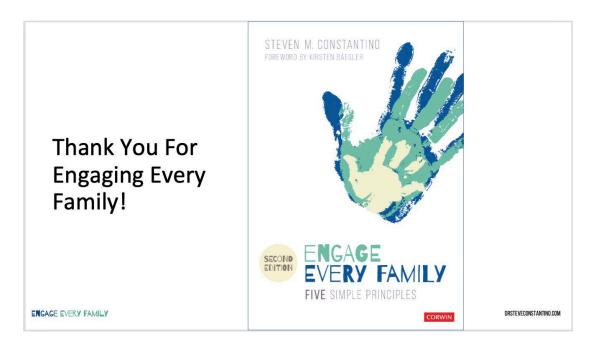
Slides 18-20

Introduction to Action Research: How to Measure What Gets Done

- It seeks transformative change through the simultaneous process of taking action and doing research, which are linked together by critical reflection.
- Action research involves actively participating in a change situation, often via an existing
 organization, while simultaneously conducting research. It can also be undertaken by larger
 organizations or institutions, assisted or guided by professional researchers, with the aim of
 improving their strategies, practices and knowledge of the environments within which they
 practice.

What is Action Research?

- Research is a process in which participants examine their own educational practice and is based on the following assumptions:
 - Teachers and principals work best on problems they have identified for themselves
 - Teachers and principals become more effective when encouraged to examine and assess their own work and then consider ways of working differently
 - o Teachers and principals help each other by working collaboratively
 - Working with colleagues helps teachers and principals in their professional development

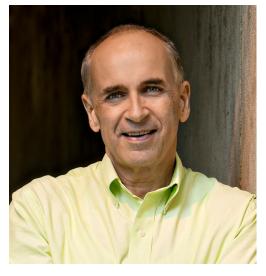


for more information and resources visit:

www.drsteveconstantino.com/resources

Would you like to engage with Dr. Constantino in your school or district? Contact us!

https://drsteveconstantino.com/contact/ or contact Jesse Leib (617) 593-8211



About Dr. Steve Constantino

Leader, teacher, speaker and best-selling author Dr. Steve Constantino has a long and distinguished in leadership and bringing innovation to career educational and business organizations. Steve is internationally recognized for his work in and his innovative. family engagement nonconventional, entrepreneurial and outlier leading organizations and acquiring approaches to impressive results. As a master of the stage, he has captivated thousands of teachers, administrators, school board members and business people from the United States and around the world.

His amazing keynote presentations and workshops have been featured in local, state, regional, national and international conferences. With the gifts of storytelling, humor and the knack for telling it like it is, Steve is a much sought-after speaker and leadership consultant because he is the rare combination of someone who can both lead and teach others how to lead.

Steve's work quickly gained national prominence and soon he began traveling the United States speaking and working with all types of educators, school board members, and businesses to promote sound practices in the leadership of organizations and the leveraging of family engagement as an essential element in increased academic achievement for all students and workforce productivity for businesses.

As a result of his experiences and his practical approach to engaging families, Steve has authored four

books on the subject. His first book, Making Your School Family Friendly (NASSP, 2002) was published after being selected by the National Association of Secondary School Principals and the MetLife Foundation to create the first-ever family friendly schools national symposium, held in Washington DC.

His second book Engaging Every Family (Rowman and Littlefield, 2003) soon followed. This book expanded on the conceptual framework of the four domains of family engagement. In 2008, Steve released his third book 101 Ways to Create Real Family Engagement (Engage Press, 2008). Steve's fourth book, Engage Every Family: Five Simple Principles is published by Corwin Press and quickly became a bestseller. The new, second edition of Engage Every Family was released in September, 2020 and instantly became a bestseller as well.

Steve began his career as a teacher and moved through the ranks to district superintendent. At the state level, Steve held positions as Chief Academic Officer and Acting State Superintendent. Today, Steve is an Executive Professor in the Educational Policy, Planning and Leadership Department at the William & Mary School of Education and continues to accept numerous invitations to speak and consult with schools, districts and business organizations around the world